



# NORTH COUNTY FIRE PROTECTION DISTRICT

## ANNUAL REPORT

CY-2023



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Structure Fire Staging, 2023



# MESSAGE FROM THE CHIEF

- The year 2023 brought service expansion opportunities and progress to our Fire District. We completed the renovation of Fire Station #2 on Winterwarm Drive, began designing the renovation of our Fire Station #3 on Rainbow Valley Blvd, and began the planning for a full replacement of Fire Station #4 on Pala Mesa Drive. We are also currently conducting renovation work and maintenance on our Fire Administration building on Main Street. We plan to begin construction on Fire Station #3 in spring 2024, and Fire Station #4 in spring 2025. Addressing our facility need is a top priority identified in our 5-Year Strategic Plan and I am proud that we are making appreciable progress.
- In 2023 we responded to 7,439 calls for service. As our region's population continues to grow so does the need to expand services. Looking forward, this spring will see the addition of a fourth District paramedic ambulance to help meet the growing service demand. None of these advancements would be possible without the incredibly loyal people who work hard to make our organization so successful. Their commitment to our agency and this community is truly something special.
- It is an honor for me to serve as your Fire Chief. Together we continue to make the North County Fire Protection District and the communities of Fallbrook, Bonsall, and Rainbow a safe, healthy, and resilient place to live and thrive.
- The North County Fire family thanks all of you for your continued support and we look forward to exceeding your expectations in the coming year.

*Keith McReynolds*

Keith McReynolds, Fire Chief

North County Fire Protection District



# MISSION, VISION, VALUES, MOTTO

## **Mission**

“To serve and exceed our community’s expectations through preparedness, response, and recovery”

## **Vision**

“To foster a healthy and resilient community through service, collaboration, and innovation”

## **Values**

Duty - Respect - Integrity

## **Motto**

“Committed to Serving You”

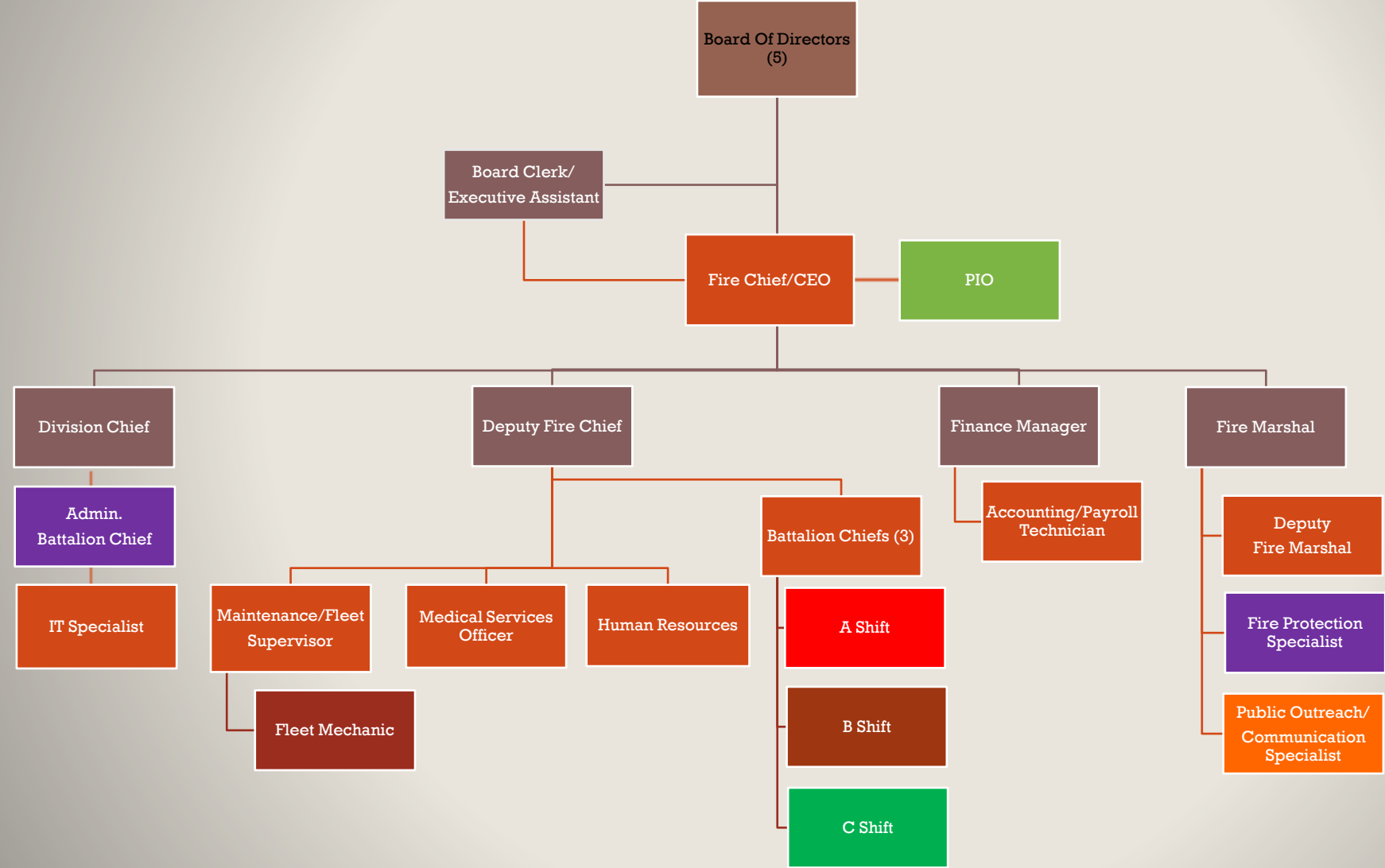


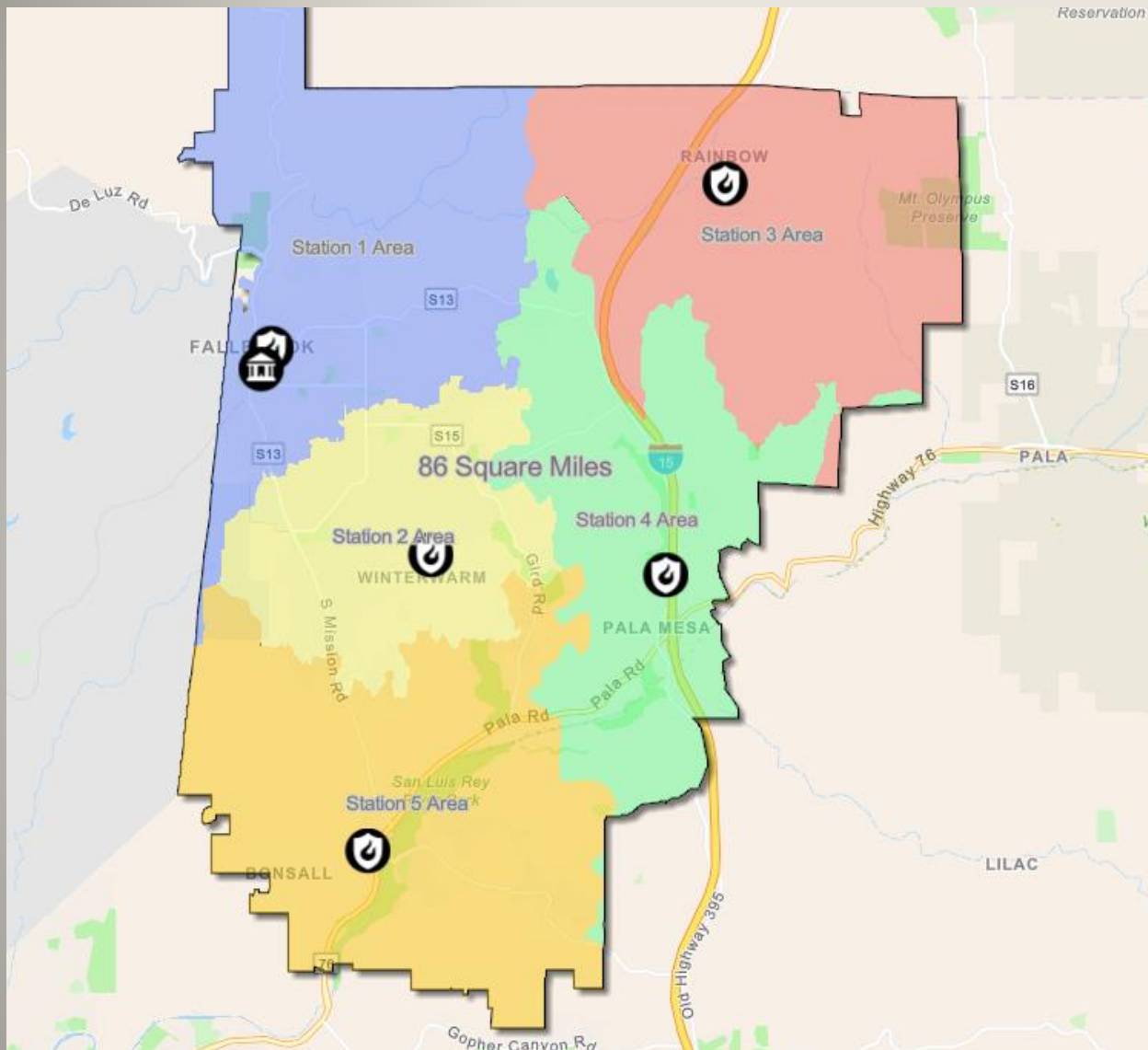






# ORGANIZATIONAL CHART





# SERVICE AREA AT A GLANCE

- 3 Communities
- 55,000 Residents
- 5 Fire Stations





# PEOPLE AND EQUIPMENT

- Full-time positions 81
- Part-time positions 15
- Front-line apparatus 12
- Reserve apparatus 5
- Support vehicles 12



Broken and blowing gas leak, East Fallbrook Street



# 2023 HIGHLIGHTS

- Conducted Community Wildfire Preparedness Symposium
- Completed Fire Station #2 renovation
- EMT/Paramedic recruitment
- Engineer recruitment
- Launched design/pre-construction of Fire Station #3 renovation
- Revised Mission, Vision, Values, Motto
- Established District Capital Facility Reserve Account
- Created .gov web domain
- Adopted Climate Action Plan
- Launched Fire Administration renovation
- Adopted Effective Response Force Standard
- Secured additional \$500k State funding toward Fire Station #4 project
- Launched design/pre-construction for Fire Station #4 construction
- Approved staffing for fourth District paramedic ambulance







Fire Station #2, 2180 Winterwarm Dr. renovation



# STRATEGIC PLAN

## *NCF FORWARD 2024*



Concept art -Fire Station #3 renovation, 2309 Rainbow Valley Blvd.

Revise District policies

Complete Administration renovation

Continue Officer mentoring program

Pursue SAFER grant for additional safety positions

Continue to enhance North Zone collaboration

Begin construction Fire Station #3

Complete design/pre-construction Fire Station #4

Launch fourth District Paramedic ambulance





# EMERGENCY OPERATIONS

The most visible and valued services provided by the NCFPD is our response to and control of emergency events that may affect our residents and visitors.



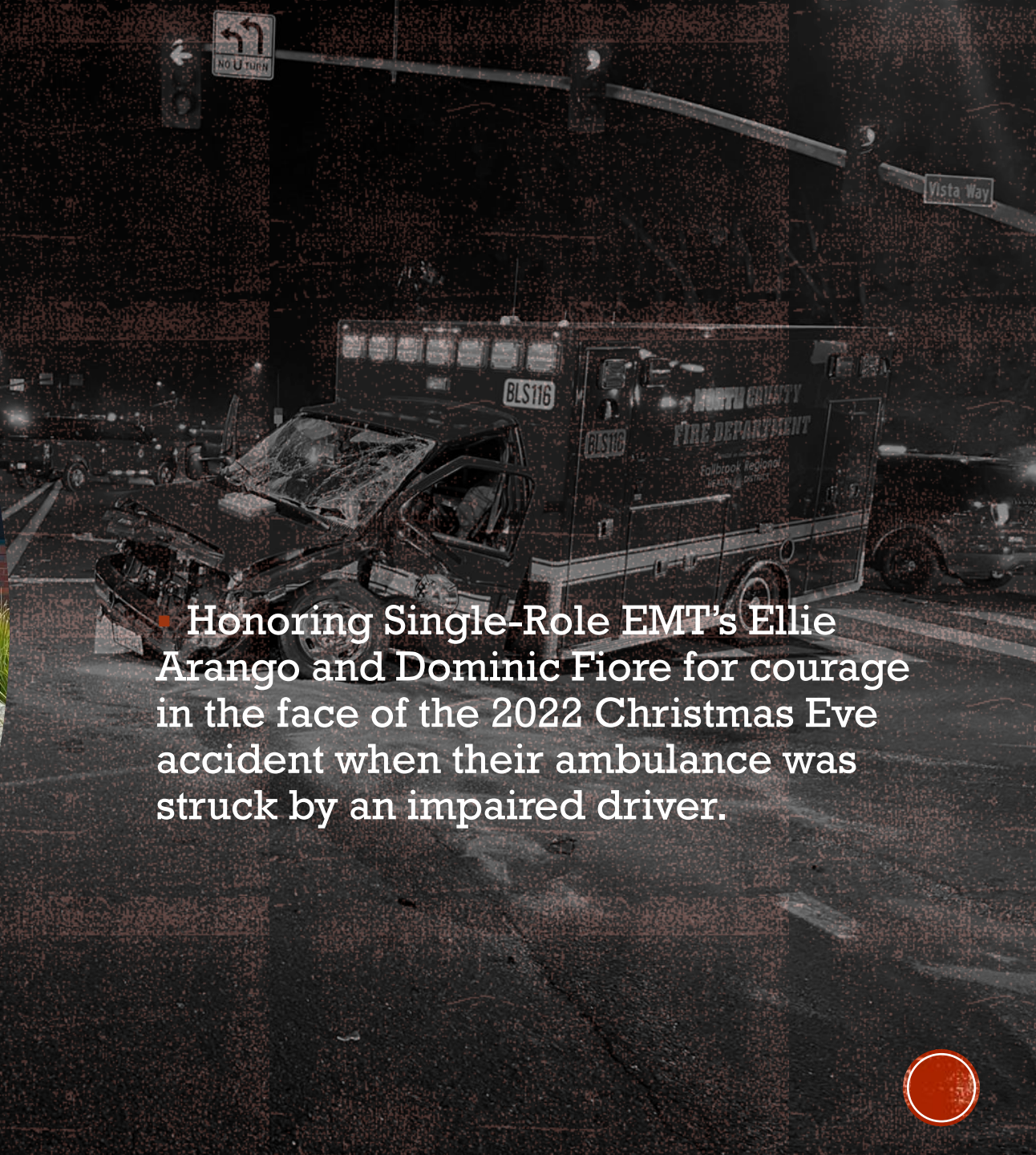
## Emergency Medical Services

Our District's demand for emergency medical services has steadily increased over the years and represents approximately 82% of all calls for service

Approximately 60% of all EMS calls resulted in ambulance transport to the hospital.







- Honoring Single-Role EMT's Ellie Arango and Dominic Fiore for courage in the face of the 2022 Christmas Eve accident when their ambulance was struck by an impaired driver.



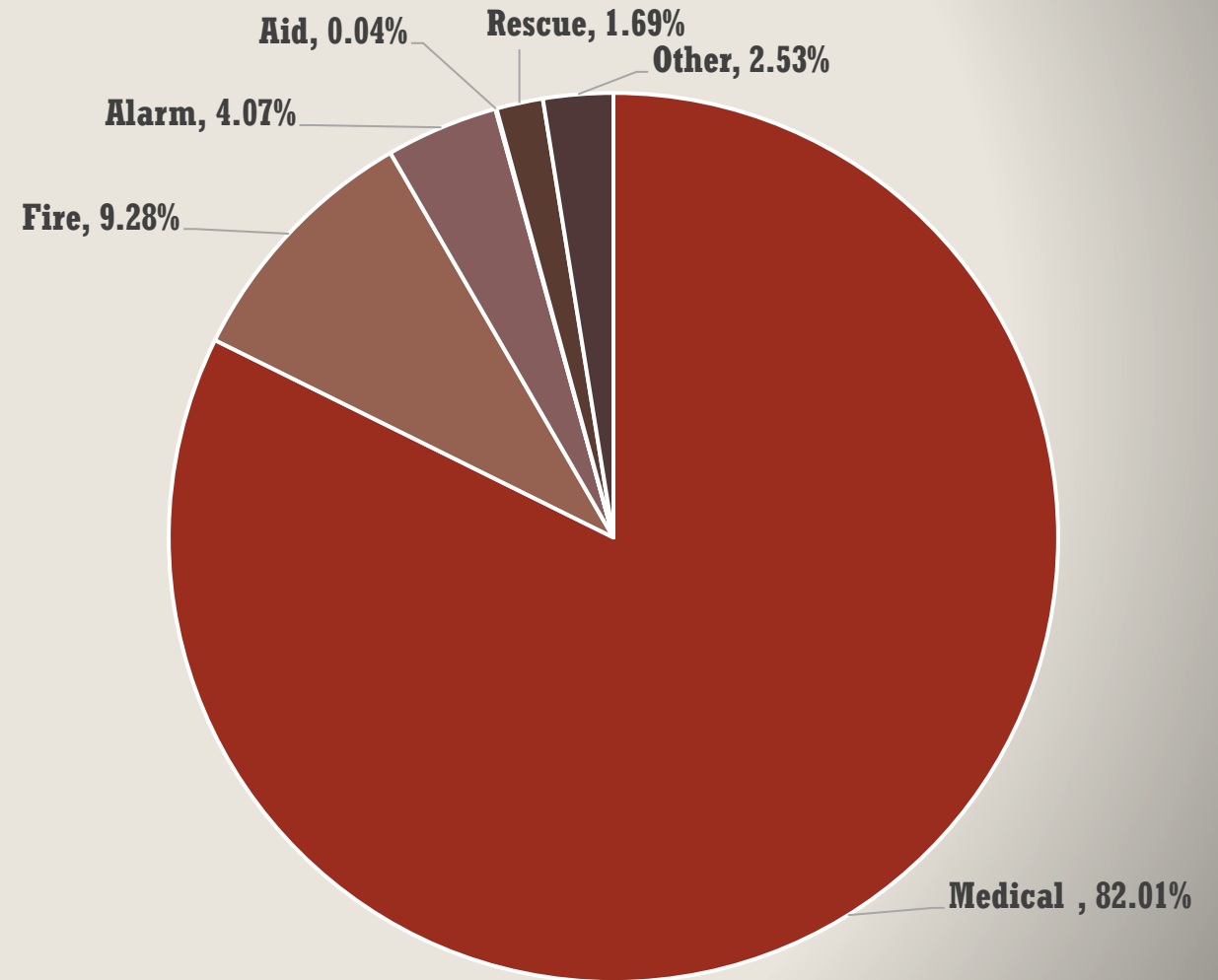


# INCIDENTS AND MEDICAL TRANSPORTS

## Incident Breakdown

Total Incidents: **7,439**

Ambulance Transports: **4,861**





# TRAINING

To ensure a state of readiness and to prepare our personnel with the knowledge, skills and abilities needed to respond and perform both emergency and non-emergency operations effectively, efficiently and safely.

Total Training Hours 2023	
Total Hours logged:	21,071
Average Total Hours per Month:	1,756
Average Total Hours per Day:	57.7





# COMMUNITY RISK REDUCTION DIVISION

The Community Risk Reduction (CRR) Division is responsible for Community hazard reduction, Public Education, Engineering/Plan Review, Fire Code Enforcement, and Fire Investigations.

- 551 Plan Reviews
- 31 Community outreach events
- 18 Fire Investigations
- 14 Fire Station Tours







# Committed to Serving You

NCF Motto

