

# North County Fire Protection District

## ANNUAL REPORT

CY-2024



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# Message from the Chief

Greetings! 2024 was another busy year for North County Fire Protection District as we continue to reach new heights of service and safety. One of our many achievements was launching a fourth District paramedic ambulance to meet the increase in service demand. The additional ambulance will help lower our response times providing critical advanced life support. We also staffed an additional Firefighter/Paramedic position which will help us achieve our effective response force standard. We are proud to have enhanced our operational capabilities this year by placing a Utility Task Vehicle (UTV) into service to assist with community festival and off-road rescues. On the facility front we completed the renovation of our Fire Administration, began renovation construction on Fire Station #3, and continued the design phase of the Fire Station #4 replacement project.

It is an honor to serve as your Fire Chief alongside the nearly 100 professional first responders, support, and administrative personnel who truly make the North County Fire Protection District uniquely outstanding. The North County Fire family thanks you for your continued support. We look forward to exceeding your expectations in the coming year.

*Keith McReynolds*

Keith McReynolds, Fire Chief



# Mission, Vision, Values, Motto

## Mission

“To serve and exceed our community’s expectations through preparedness, response, and recovery”

## Vision

“To foster a healthy and resilient community through service, collaboration, and innovation”

## Values

Duty - Respect - Integrity

## Motto

“Committed to Serving You”

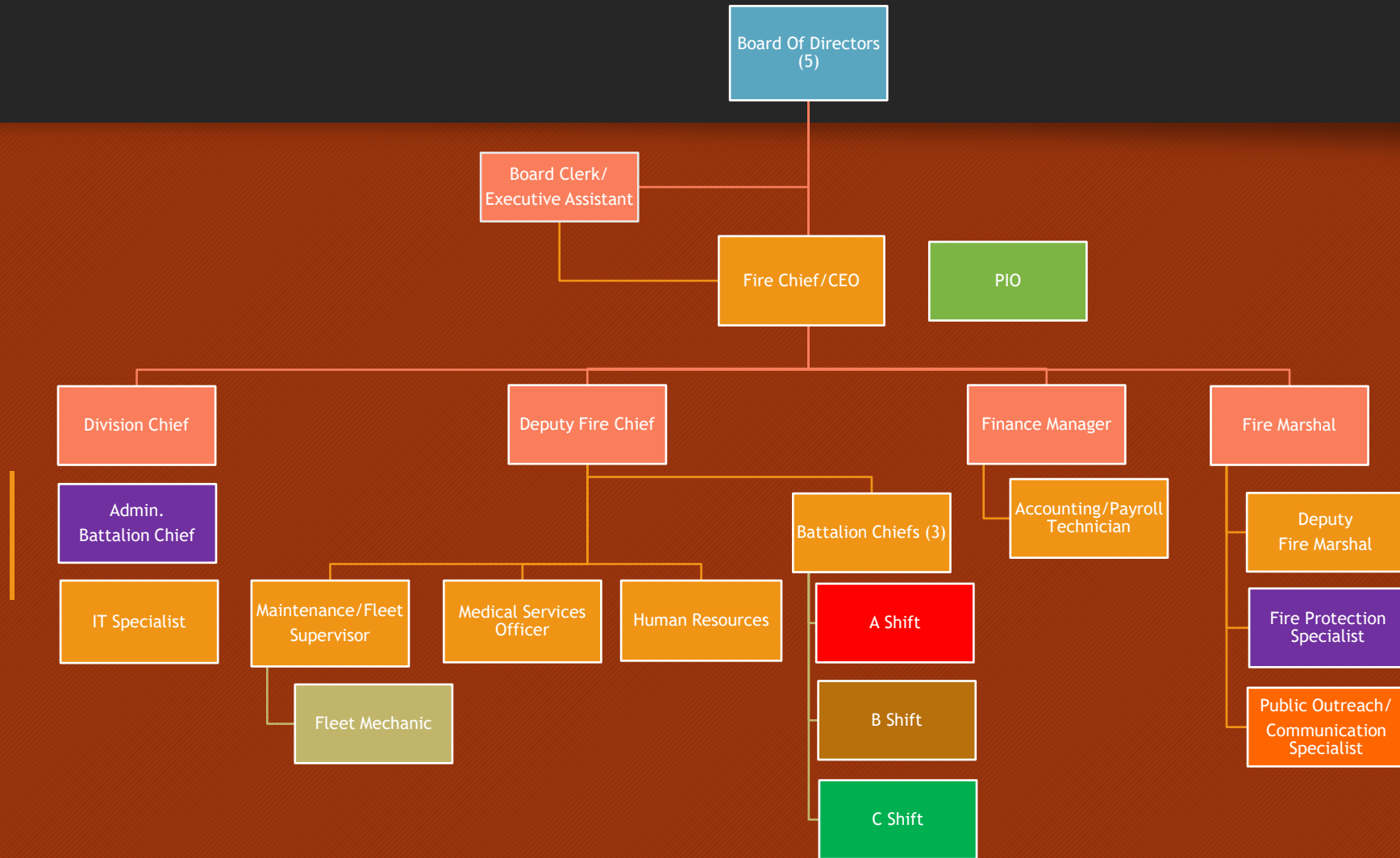




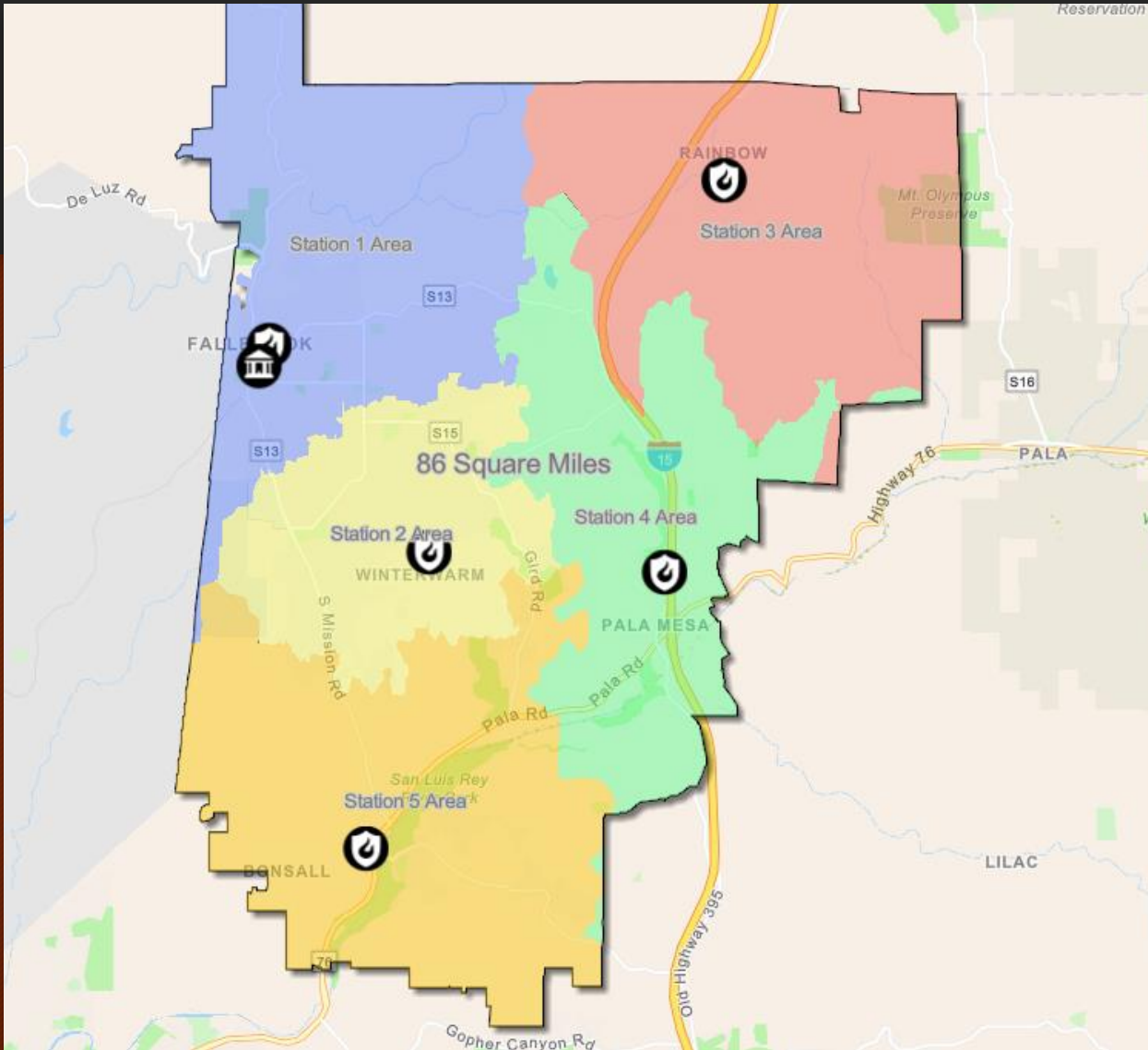
Inaugural North Zone Woman's Fire Service Empowerment Summit, August 2024



# Organizational Chart



# Service Area



- 3 Communities
- 55,000 Residents
- 5 Fire Stations

## M110 In-service Ceremony, April 2024

The addition of a constant staffed paramedic ambulance to our fleet will promote lower response times to critical medical emergencies.





# People and Equipment

- Full-time positions 81
- Part-time positions 5
  
- Front-line apparatus 13
- Reserve apparatus 4
  
- Support vehicles 12





Fire Administration Renovation, 2024

# 2024 Highlights

- Launched fourth District paramedic ambulance
- Adopted Effective Response Force (ERF) standard
- Placed Utility Task Vehicle (UTV) in-service
- Partnering agency inaugural North Zone Woman's Fire Service Empowerment Summit
- Completed 5-year Insurance Service Office (ISO) evaluation
- Completed renovation of Fire Administration
- Began Fire Station #3 renovation
- Fire Station #4 design/pre-construction
- \$699,000.00 in Local, State, and Federal grant funding
- Adoption of Emergency Services Organizational Statement
- Added daily Firefighter/Paramedic position

# Strategic Plan

## *NCF Forward 2025*



Fire Station #3 renovation groundbreaking, October 2024



# Emergency Operations

The most visible and valued services provided by the NCFPD is our response to and control of emergency events that may affect our residents and visitors.

## Emergency Medical Services

Our District's demand for emergency medical services has steadily increased over the years and represents approximately 83.16% of all calls for service

Approximately 50.48% of all EMS calls resulted in ambulance transport to the hospital.

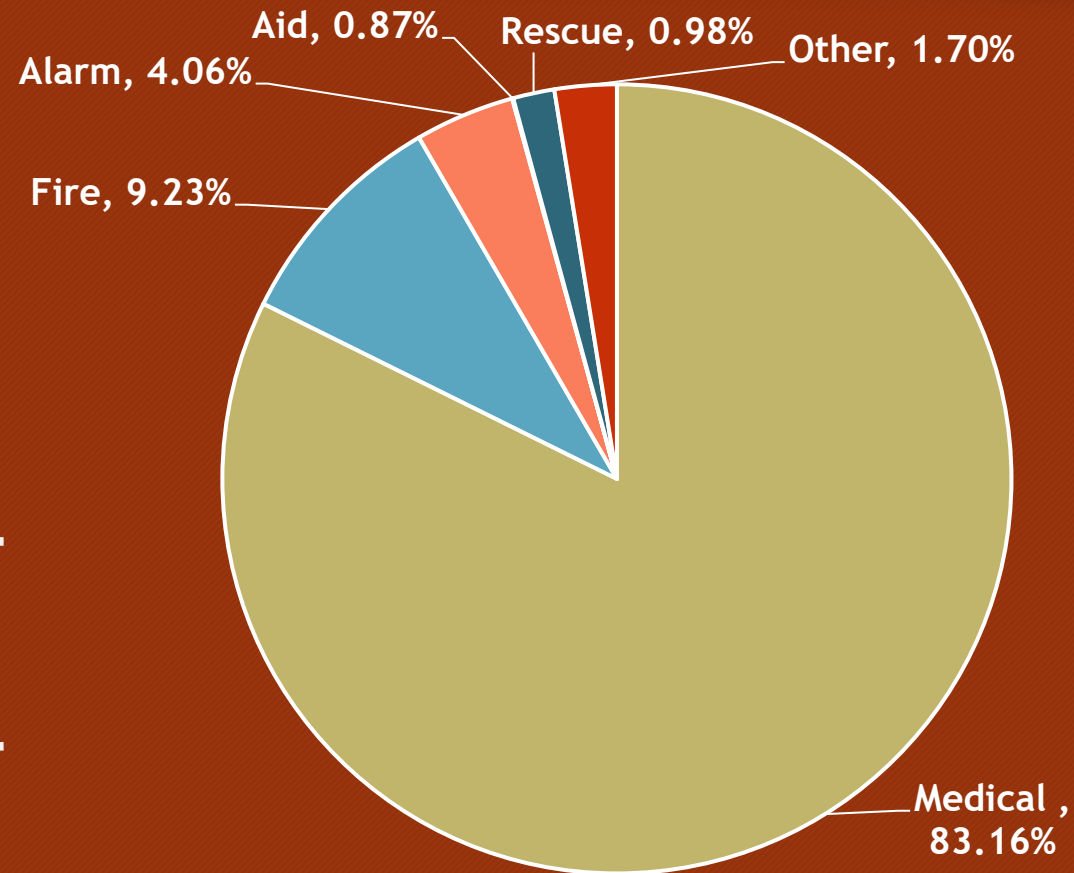


# Incidents and Medical Transports

## Incident Breakdown

Total Incidents: **7,454**

Ambulance Transports: **3,704**



# Training



Rapid Extrication Module Support, July 2024



To ensure a state of readiness and to prepare our personnel with the knowledge, skills and abilities needed to respond and perform both emergency and non-emergency operations effectively, efficiently and safely.

Total Training Hours 2024	
Total Hours logged:	28,354
Average Total Hours per Month:	2,362
Average Total Hours per Day:	77

# Community Risk Reduction Division



The Community Risk Reduction (CRR) Division is responsible for Community hazard reduction, Public Education, Engineering/Plan Review, Fire Code Enforcement, and Fire Investigations.

- 553 Plan Reviews
- 48 Community outreach events
- 15 Fire Investigations
- 22 Fire Station Tours





# Committed to Serving You!

NCF Motto